



Advisory Board Meeting Minute

July 26th, 2024 / 11:30 AM / BOARD ROOM, Shoup Office/Microsoft Teams

The meeting was called to order by Pam McCarroll at 11:34 AM.

Roll Call: Ehigie Destiny Igbineweka

ATTENDEES

Pam McCarroll, Present

Penne Main, Not Present

Don Hall, Present

Dr. Keith Davis, Not Present

John Crozier, Present

Dusty Solomon, Present

Cindy Shotswell, Not Present

Action Items

Minutes:

- The minutes of the May 2024 meeting were reviewed. John Crozier motioned to accept the minutes as presented, seconded by Don Hall. Motion passed.

Financials – Frank Knight:

- Frank Knight presented financial reports for May and June 2024.

May 2024 Financial Key Points:

- ♣ Revenue from the contract.
- ♣ Billable service reached a record high since Medicaid changes.
- ♣ Total expenses slightly over budget.

June 2024 Financial Key Points:

- ♣ Billable service relatively low due to:
 - Low census of Medicaid clients as noted by Lisa Bayes.
 - Optum end of contract.
- ♣ Payroll expenses lower due to a night shift vacancy, now filled.
- ♣ Challenges in filling the recovery coach position were highlighted.
- ♣ Struggles with IDHW timeliness regarding Criminal History Background checks.
- ♣ Other expenses.

Quarterly Comparison:

- ♣ Monthly total revenue, payroll expenses, and other expenses were relatedly close in terms of actuals.
- ♣ Net margin: 2.26%.

Don Hall motioned to accept the financials as presented, seconded by Dusty Solomon. Motion passed.

Vote on New Member of the Crisis Center Advisory Board: Ron Buhler (Gooding Commissioner):

- Frank Knight introduced his professional relationship with Ron Buhler.
- Ron Buhler aims to increase awareness of the Crisis Center in Gooding County.
- Several members expressed familiarity with Ron Buhler.

John Crozier motioned to accept Ron Buhler as a new member of the Crisis Center of South Central Idaho Advisory Board, seconded by Dusty Solomon. Motion passed.

Discussion Items:

Magellan Contract:

- Monthly contract revenue.
- Billing requirements: The Crisis Center is expected to be \$0 to Medicaid.
- A one-year contract was approved.
- Magellan does not require quarterly reports.
- Required satisfaction survey to be conducted twice a year, as highlighted by Lisa Bayes.
- Potential role of the mobile Crisis Team discussed.
- Magellan may require all crisis-related calls to go through the 988 hotlines.

New Website – Lisa Bayes:

- Marketing efforts at Western Days and the county fair for in-person engagement.
- Lisa is working on adding a QR code for the new website to the Crisis Center's brochures.
- Resources available on the website, including the Twin Falls Youth Center, were discussed.

Next Meeting:

Scheduled for **September 27th, 2024.**

John Crozier motioned to adjourn the meeting, seconded by Dusty Solomon. Motion passed.
Meeting adjourned.